

Nicolas Jones

SOC Specialist | Security Operations

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PROFESSIONAL SUMMARY

SOC Specialist at Ark Data Centers, promoted internally in October 2026 after supporting 24/7 data-center and IT operations as an IT Support Specialist. Focused on security monitoring, alert triage, investigation, escalation, and documentation. Holds an M.S. in Cybersecurity, Microsoft Certified: Security Operations Analyst Associate (SC-200), and CompTIA Security+, Network+, and A+. Builds Python tooling and Android applications as the founder of AnythingApps.

PROFESSIONAL EXPERIENCE

Ark Data Centers – SOC Specialist | October 2026 – Present

Promoted internally from IT Support Specialist.

- Perform security monitoring and alert triage in a 24/7 security operations environment.
- Investigate security alerts and events, escalating findings as appropriate.
- Document investigations and findings, and support security response activities.

Ark Data Centers – IT Support Specialist | September 2025 – September 2026

- Monitored infrastructure, network, environmental, and security alerts in a 24/7 Network Operations Center (NOC); triaged issues, documented actions in ServiceNow, and resolved or escalated them per established procedures.
- Reviewed system and endpoint status using LogicMonitor and NinjaOne, with SentinelOne exposure, and coordinated alert response with the responsible teams.
- Provided remote support and troubleshooting, including work with Active Directory and Microsoft 365.
- Tracked planned ISP maintenance, verified that alerts cleared afterward, and contacted providers when service issues persisted.
- Performed customer remote-hands requests, including device status checks, cabling and link verification, and equipment tasks requested by customers.

CERTIFICATIONS

Microsoft Certified: Security Operations Analyst Associate (SC-200)

CompTIA Security+ | CompTIA Network+ | CompTIA A+

EDUCATION

Master of Science in Cybersecurity | Franklin University | 2024

Bachelor of Business Administration in Accounting | Cleveland State University | 2015

TECHNICAL SKILLS

Security Operations: Security monitoring, alert triage, investigation, escalation, incident documentation, MITRE ATT&CK

IT Platforms (prior role): ServiceNow, LogicMonitor, NinjaOne, SentinelOne (exposure), Active Directory, Microsoft 365

Systems, Scripting & Development: Windows, Linux fundamentals, TCP/IP troubleshooting, Python, PowerShell, Bash, Android development

Security Labs & Training: Wireshark, Nmap, Atomic Red Team, LetsDefend SOC Analyst Path, TryHackMe SOC Level 1 Path

INDEPENDENT DEVELOPMENT & PROJECTS

AnythingApps – Founder & Independent Android Developer | October 2024 – Present

- Built and published Tilt or Die, a tilt-controlled Android survival game with multiple modes, progression, and leaderboards.
- Develop SmokingWeaner, an Android app for smoking reduction with guided setup and progress tracking.

Network Device Tracker | Personal Python project

- Scans a home network for connected devices with Nmap, logs results to CSV, and sends optional desktop, email, or SMS notifications.